

# FinSMUG

## Report to S-NUG Meeting, Brno, 2nd September 2007

- **FinSMUG = Nelli consortium** (= all libraries funded by Ministry of Education); Nelli is the name of Finnish MetaLib/SFX portal
  - First FinSMUG seminar in Oulu. FinSMUG is a part of so-called Triangle (Library systems, Information retrieval portal, and Digital objects' repositories). 3-days Triangle seminars held annually, and FinSMUG is a 1-day seminar within Triangle.
  - **Nelli consortium** consist of:
  - Universities: **20**
  - Polytechnic libraries: **28**
  - Public libraries (Regional public libraries): **19**
  - Topical issues recently:
    - Structural change in municipalities mainly by merging them; in 2007 there are 416 municipalities, and a rough guess is that in 10 years it could be half of what it is now. So far we have 5 main library systems: *Voyager* (for all universities and polytechnic libraries), *Aleph* (coming for university UC), *Millennium*, *Libra III and PallasPro* (Axiell) and *Origo* (ATP; a Finnish library system provider) for public libraries.
    - Structural changes will take place also in polytechnic and university libraries; the goal is to cut to half the sum of universities and polytechnic libraries in 5 years. There will be different kind of models of incorporation: by merging and by making confederations of these educational institutes.
- **Technical background of Nelli (National Electronic Library Interface)**
  - The maintenance of the portal software for libraries is centralized to Nelli office
  - Nelli office takes care of the common problems and enhance requests that concern the all libraries.
  - Because of the central funding by the Ministry of Education, The Nelli office of NL of Finland has been the main partner in cooperation with Ex Libris in Finland
  - We have one server for all MetaLib/SFX libraries, and within autumn we'll install a new server for all e-services of the National Library of Finland ie. *Nelli*, *Linnea* (University consortium), *Amkit* (Polytechnic consortium) and also *Shibboleth*.
  - All libraries are using MetaLib 4 since spring 2007
  - Service agreements with the libraries define the tasks in portal maintenance for both Nelli office and libraries.
- **SFX/MetaLib libraries in Finland**
  - Constant growth of usage: about one million searches per month (spring 2007); estimated to grow to 1.5 million searches per month during next autumn; concurrent users: top 500, daytime average 200.
  - In production: **90 %** of all libraries (probably 100 % in 2008; implementation began in 2004)

- Universities: **19/20**; all 20 in the end of 2007
- Polytechnic libraries: **25/28**
- Public libraries (regional public libraries): **16/19**
- EZProxy: **3** university and **3** polytechnic libraries (for now)
- Shibboleth: usage is growing
  - Universities 10/20 libraries
  - Polytechnic libraries: 4/28
  - Public libraries (regional public libraries): none, but instead an in-house authorization and authentication solution
- **Meetings in 2007**
  - Annual Triangle three days Seminar in May 22.–24. The seminar is organized by the NL of Finland together with participant libraries from three library sectors. 2007 guest were e.g. *Marc Daubach*, *Julie Booth*, *Robert Blay* from Ex Libris, *Örjan Hellström* from Göteborg, Sweden and Richard Wallis from Talis company. We also had different sessions for unic/poly and public libraries to discuss.
  - Main subjects discussed in FinSMUG were:
    - Web 2.0 and Library 2.0
    - User guidance for students in university and polytechnic libraries
    - Statistics
    - Remote usage of e-resources in public libraries
    - The role of MetaLib/SFX in public libraries
    - Usability issues
    - Loading e-journals from SFX to library database
    - Workflow of adding and using e-thesis within DSpace, MetaLib/SFX and Voyager environment (a case from polytechnic library)
  - In addition, we had cooperation meetings 4 to 5 times/ year/each library sector where libraries could bring topical matters and concerns.
  - Trainings: Nelli office trained mainly those who needed further assistance in implementation or in tailoring their portals. The basic implementation tuition has already been given to all libraries. Training was also given via web (OpenVPN/Skype).
- **Progress?**
  - Technical functionality improved: learning environments (eg. Moodle, WebCT etc.) with Nelli. University teacher focused marketing.
  - MetaLib resources possible to implement in browsers search box
  - Developing RSS feeds to MetaLib
  - We're building a Wiki platform as for a help to Finnish libraries and addressing mainly to technical MetaLib/SFX issues (with Confluence software).
  - Information shared with libraries also via Halti database (licensing information, SFX/MetaLib inform.) There will be a presentation of Halti in IGeLU, Prag.
  - Using MetaLib also for virtual UC for public libraries (by quicksets/Resource category, 20/21 resources in one set)
  - Active resources in all instances: 12.223 (some examples: Helsinki university: 465, Turku university: 554, Vaasa polytechnic 288, Kuopio regional library 227).